

Our Mission

Gulf Coast Teaching Family Services (GCTFS) is now doing business as Gulf Coast Social Services (GCSS). We are a private, non-profit corporation founded in 1983 in Louisiana to provide comprehensive human service programs for Louisiana citizens, children and adults, with various physical and mental challenges.

Our mission is to empower people with mental, physical, behavioral, and other challenges to improve the quality of their lives and to live as independently as possible in the community.

We operate seven regional offices located in Alexandria, Baton Rouge, Hammond, Houma, Lafayette, Lake Charles, and New Orleans.

GCSS New Orleans is a proud partner of the following organizations:

- Jefferson Parish Human Services Authority
- Louisiana Covering Kids and Families Coalition
- Louisiana Department of Children and Family Services
- Louisiana Department of Health and Hospitals
- Louisiana Rehabilitation Services
- Metropolitan Human Services District
- Office of Behavioral Health
- Office of Citizens with Developmental Disabilities
- Office of Community Services
- Office of Juvenile Justice
- Office of Youth Development
- Veterans Affairs

Contact Us

New Orleans Regional Office

401 Whitney Avenue, Suite 104
Gretna, LA 70056

phone: (504) 361-9950
toll free: (800) 947-5432
fax: (504) 362-9695

Central Administrative Office

401 Whitney Avenue, Suite 300
Gretna, LA 70056

phone: (504) 365-1301
toll free: (800) 759-2975
fax: (504) 365-1304

For More Information

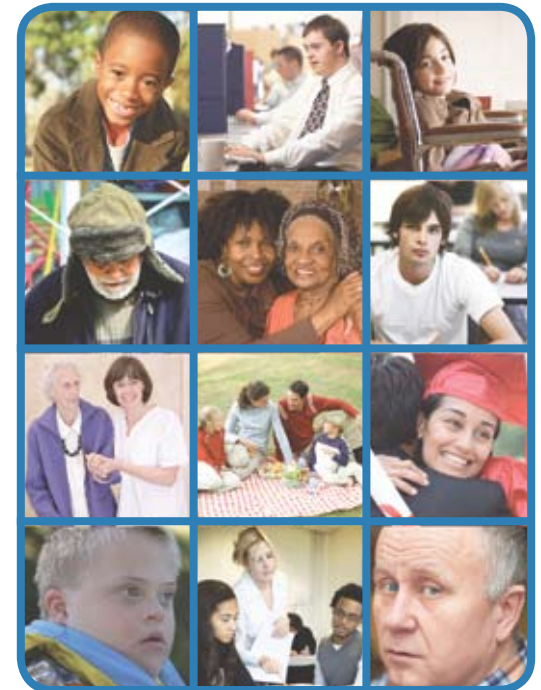
- If inquiring for a person with a disability onset after age 21, contact the OAAS (Office of Aging & Adult Services) at 1-866-758-5035
- If inquiring for a person with a disability onset from birth through age 21, contact the OCDD (Office for Citizens with Developmental Disabilities) at 1-866-783-5553
- To access services or report a problem, contact the Bureau of Community Supports and Services (BCSS) hotline at 1-800-660-0488

www.gctfs.org

info@gctfs.org

Services Offered in the New Orleans Area*

*Jefferson, Orleans, Plaquemines, and St. Bernard parishes



Personal Care. Quality Outcomes.

 **Gulf Coast
Social Services**

Children and Adolescent Response Team (CART)

This program delivers immediate quality treatment interventions to families in Orleans, Plaquemines and St. Bernard parishes who feel that they are in crisis.

Crisis and Planned Respite Services

Respite services are provided on an emergency or planned basis for primary caregivers and families living with children or adults with developmental disabilities. These services may be offered in-home, out-of-home, or may be recreational in nature.



Gulf Coast In Home Care

This program provides in-home personal care services to individuals who need companionship, supervision of household tasks or assistance with personal care.

Medicaid Outreach Programs

Outreach that targets children and families who are eligible but not enrolled in Medicaid or LaCHIP. GCSS New Orleans is a Medicaid Enrollment Center: call (504) 361-9950 to make an appointment.

New Opportunities Waiver (NOW)

This Medicaid-funded waiver program provides personal care attendant (PCA) services to qualified individuals, ages 3 and older, with a developmental disability which manifested prior to age 22. It provides those individuals with assistance in performing necessary daily-living activities.



Personal Care Attendant Services (PCA) (NOW)

This Home and Community-Based Services program allows recipients to receive services in their home instead of institutional care. It provides planned personal care attendant services to assist individuals with disabilities in the performance of necessary daily living activities, as well as respite care to relieve caretakers of their responsibilities for brief periods of time.

Substitute Family Care (NOW)

This program is a stand-alone family living arrangement for individuals 18 years or older who do not have a legal guardian

Supervised Independent Living (SIL) (NOW)

This program provides skill training, personal care attendants, and other support services to enable developmentally disabled consumers 18 years or older to live independently in the community.

Mentoring Advising Tutoring Counseling Helping (MATCH)

This program provides mentoring services to adolescents, ages 16-22, referred by the Metropolitan Human Services District (MHSD) Developmental Disabilities Services Office.

Personal Care Services for Disabled Military Veterans

GCTFS provides personal care attendant services for disabled military veterans that are referred by the U.S. Department of Veterans Affairs.

Therapeutic Foster Care (TFC)

This program provides homes in the community with specially trained foster parents for abused, neglected, or troubled children and adolescents, as well as for children with physical and/or mental disabilities.

